

Curriculum

To be reviewed by Feb. 2027	Activity number 278	Cyber Educator - Implementing Behavioural Science Perspectives for Improved Cybersecurity Awareness Education in Organisations	ECTS 1
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<p><u>Target audience</u></p> <p>The participants should be mid-ranking to senior military or civilian officials dealing with information security and cybersecurity from EU Institutions, Bodies and Agencies as well as EU Member States and third countries.</p>	<p><u>Aim</u></p> <p>The aim of the course is to provide up-to-date knowledge about behavioural science founded predictors of success of cybersecurity training of staff. This includes measures to increase motivation and commitment, time-economic possibilities to assess individual cyber risks, perspectives on the individualization of cybersecurity training measures and conditions under which sustainable effects can be achieved.</p>
<p>Open to:</p> <ul style="list-style-type: none"> • EU Member States / EU Institutions Bodies and Agencies • Candidate Countries • Third countries and international organisations 	<p>Furthermore, this course will allow the participants to exchange views, share best practices on cybersecurity awareness interventions by improving their knowledge, skills and competencies in this domain.</p> <p>By the end of this course, the participants will be familiar with the concept of improved cybersecurity awareness education in organisations.</p>

CORRELATION WITH CTG / MTG TRAs	EQUIVALENCES
CTG / MTG TRA on Cyber	<ul style="list-style-type: none"> • <i>Specialised course, at tactical/operational level.</i> • <i>Linked with the strategic objectives of Pillar 2 of the EU's Cybersecurity Strategy for the Digital Decade [16.12.2020 JOIN (2020)]</i> • <i>Supports the European Cybersecurity Skills Framework (ECSF) of ENISA 'Cyber Educator' profile</i>

Learning Outcomes	
Knowledge	<p>LO1- Learn about emerging trends and major features of social engineering</p> <p>LO2- Learn about the psychological mechanisms underlying social engineering</p> <p>LO3- Learn about typical obstacles, challenges and limiting factors of awareness trainings</p> <p>LO4- Learn about scientific models providing guidance towards effective and efficient awareness interventions</p> <p>LO5- Learn about indicators and assessment tools needed for effect evaluations</p>

Skills	LO6- Being able to critically evaluate and judge the quality of external consultancy offers on awareness interventions LO7- Identify critical elements contributing to sustainable training effects LO8- Assess observable and latent characteristics associated with cyber resilience LO9- Apply intervention mapping as educational technique for efficient interventions
Responsibility and Autonomy	LO10- Apply of a structured approach in planning, executing and evaluating interventions LO11- Create of a formal report assessing critical indicators of outcome effects LO12- Select the most accurate and appropriate information LO13- Understand and apply empirically validated scientific concepts related to sustainable intervention success

Evaluation and verification of learning outcomes

The course is evaluated according to the Kirkpatrick model, particularly level 1 evaluation (based on participants' satisfaction with the course) and level 3 evaluation (assessment of participants' long-term change in behaviour after the end of the course). Evaluation feedback is given in the level 1 evaluation of the residential modules.

In order to complete the course, participants have to fulfil all the learning objectives, and are evaluated on the basis of their active contribution to the residential modules, including their teamwork sessions and practical activities, and on their completion of the eLearning phases. Course participants must complete the autonomous knowledge units (AKUs) and pass the tests (mandatory), scoring at least 80% in the incorporated test/quiz. However, no formal verification of the learning outcomes is provided for; the proposed ECTS is based solely on participants' coursework.

The Executive Academic Board takes these factors into account when considering whether to award certificates to participants. Module leaders provide an evaluation report for each residential module. The Course Director is responsible for overall coordination, with the support of the ESDC Secretariat, and drafts the final evaluation report, which is presented to the Executive Academic Board.

Course structure		
<i>The residential course is held over 3 days.</i>		
Main Topic	Suggested Residential Working Hours + (Hours required for individual learning E-Learning etc)	Suggested Contents
1. Psychological mechanisms of social engineering	6 + (3)	<ul style="list-style-type: none"> Current and emerging social engineering threats and scams Cognitive exploits and resulting attack vectors Vulnerabilities of IT-professionals
2. Assessing individual vulnerabilities	9 + (3)	<ul style="list-style-type: none"> Applying reliable metrics Behavioural and non-behavioural indicators Explaining non-compliance with existing policies Understanding side effects of technological hardening Differentiation and role of skills, knowledge, intentions
3. Designing successful behavioural change interventions	9 + (3)	<ul style="list-style-type: none"> Predictors of sustainability Fostering commitment Common challenges faced in awareness training Indicators of sub-optimal and low-quality consultancy offers Individualizing training

4. Evaluating conducted trainings and judging external services	5 + (2)	<ul style="list-style-type: none"> Evaluating the long-term impact and effectiveness of interventions Choice of metrics and their interpretation Conditions for an organisational cybersecurity culture
TOTAL	29 + (11)	

<u>Material</u>	<u>Methodology</u>
<p>Required:</p> <ul style="list-style-type: none"> AKU 106a: Adversarial Behaviour AKU 106b: The Landscape of Hybrid Threats <p>Recommended:</p> <ul style="list-style-type: none"> AKU 1 – History and Context of the CSDP Directive (EU) 2022/2555 of the European Parliament and of the Council of 14 December 2022 concerning measures for a high common level of cybersecurity across the Union (NIS 2) EU Policy on Cyber Defence, JOIN(22) 49 final, 10.11.2022 The EU's Cybersecurity Strategy for the Digital Decade (December 2020) The EU Cybersecurity Act (June 2019) The EU Cyber Diplomacy Toolbox (June 2017) Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) Council conclusions on Strengthening Europe's Cyber Resilience System and Fostering a Competitive and Innovative Cybersecurity Industry (November 2016) 	<p>The course is based on the following methodology: lectures, panels, workshops, exercises and/or case studies</p> <p><u>Additional information</u></p> <p>Pre-course questionnaire on learning expectations and possible briefing topic form specific area of expertise may be used.</p> <p>All course participants have to prepare for the residential module by going through the relevant eLearning preparatory phase, which is mandatory. The materials proposed for supplementary (eLearning) study will reflect current developments in the field of cybersecurity/cyber-defence in general and EU policies in particular. Course participants must be willing to contribute with their specific expertise and experience throughout the course.</p> <p>The Chatham House Rule is applied during all residential modules of the course: "participants are free to use the information received, but neither the identity nor the affiliation of the speaker(s), nor that of any other participant, may be revealed".</p>